ALE | Where Everything Connects

OpenTouch Suite for SMB

Simplify your communications
and maximize your business

Alcatel·Lucent Enterprise

Simple. Robust. Connected.

OXO Connect

Designed for small and medium-sized enterprises

| OXO Connect Compact | OXO Connect Small | OXO Connect Medium | OXO Connect Large |

Robust and expandable up to 300 users as business grows, the OXO Connect can be installed in business or hospitality mode.

Integrated hospitality solution

- Standard hotel features: check-in/out, pre-check out, pre-payment, wake up, room status...
- Limit of 300 guest rooms and administrative phones

OXO Connect Compact

- Wall-mounted cabinet
- Fanless design

OXO Connect Small, Medium, Large

19-Inch cabinet design for optimal expandability

PowerCPU Extended Edition

- High-performance PowerCPU EE for all platforms
- Purple stiffener with Rainbow Ready sticker
- VoIP and SIP ready
- Connected to network to deliver added-value services in the cloud

Features directly embedded

- Rainbow Agent
- Personal assistant
- 10 minutes customized music on hold and 4 system languages
- Voicemail and user mailbox greeting with 2 ports and 60 minutes of voice mail storage
- PIMphony™ basic for all users
- Unified Instant Messaging
- LDAP support for universal access embedded now on OTCV, Premium DeskPhones, My IC Web and PIMphony Touch
- Hot Desking

Additional options

- Mobile and collaborative applications
- Automated Attendant (AA), Multiple AA (MLAA)
- SIP and CTI Openness
- SIP trunking
- Smart Call Routing
- Call Center Office

Wireline phones

Premium DeskPhones with IP and digital connectivity
Innovative designed sets for professional IP or digital telephony

8078s BT	8068s BT	8058s	8038/8039	8029	8028s

- Superlative voice quality
- Optimized ergonomics, Navigator, Intuitive icons and soft keys
- Dedicated function keys
- Backlit Display
- Alphabetic keyboard
- Build-in security

Specific for "s" series IP models
- Design & usability improvements
- USB ports, VPN client
- Bluetooth Low Energy on 8068s BT and 8078s BT

IP Desktop Softphone
8068 emulation with VoIP

- On PC, Mac, tablets, iPad, and smartphones
- With virtual add-on module

OmniTouch® 4135 IP Conference Phone

A SIP-based plug-and play-audio conferencing phone with up to 4 simultaneous connections

Accessories
- Premium Add-ons Modules
- Comfort & Bluetooth Handset
- Monaural, Binaural and Bluetooth Headset
- Premium Wall Mounting Kit (except 8078s)
- Audiof ce Conference Modules

8115

8125

8018 DeskPhone
Perfect for essential and enriched IP telephony

- Advanced telephony features
- Backlit B&W graphical display
- USB connector, VPN client
- Class 1: low power consumption
- Wall mounting kit

8001/8001G SIP, 8008 & 4019 Phones
For the low end IP & digital market

8001

8008

4019

- Character display, loudspeaker, mute key
- VPN client (8008 DeskPhone)

Wireless phones

DECT Handsets

For mobile communication within the company in IP and digital mode

| Business 8212
DECT Handset | Business 8232
DECT Handset | Business 8242
DECT Handset | Industrial 8262
DECT Handset | Industrial 8262Ex
DECT Handset |

Business 8212 DECT Handset

- Modern design
- Telephony features
- Hands free
- Colored screen
- GAP mode

Business 8232 DECT Handset

- Rich business telephony
- Color display
- Headset connector
- Mini-USB port on the charging cradle
- Alarms Noti cations
- Get Call Feature

Business 8242 DECT Handset

- Rich business telephony
- Large screen, Color display
- Headset Connector
- Bluetooth support
- Red Emergency key
- Live, Event keys, Alarm status
- Get Call Feature

Industrial 8262 DECT Handset

- All capabilities of 8242 DECT Handset
- Unparalleled robustness
- Ruggedized IP65, designed for industrial environments
- Bluetooth Low Energy
- Isolated Worker Protection
- Man down, No Movement, Pull cord
- Alarm/locator function (alarm server required)

Industrial 8262 Ex DECT Handset

- All capabilities of 8262 DECT Handset
- For hazardous work environments where there is a risk of explosion

Voice over WLAN phones

Mobile voice communication over wireless LAN

8118 WLAN Handset

Black and white display, Vibrate mode, Headset connector, Get Call Feature

8128 WLAN Handset

All the 8118 features plus Push-to-talk feature, color display, Hands-free

Efficient communications

Feature-rich applications for improved call-handling
Communication solutions to increase productivity

PIMphony   PIMphony Touch   My IC Web

Rainbow Application

- Uni ed Communication cloud application, integrated with OXO Connect R2.2 systems
- Contact management, presence, IM, audio/video calling, screen sharing, and le sharing via desktops and smartphones
- Rainbow Essential: mobility and borderless communication with business community
- Try out this new app! Sign in for free right now at: www.openrainbow.com

PIMphony and PIMphony Touch

- Personal communication manager
- Incoming and outgoing calls controlled from a Windows PC client

My IC Web

- A web-based solution for call handling, with a standard browser
- Any phone as an extension
- Optimal for use off-site or at home

Professional Greeting: Customer welcome, call routing and automated attendant features
To increase in customer satisfaction

- Voicemail
- Personal Assistant: Automatic call routing de ned by user
- Greeting messages: Up to four customizable company greetings
- PC-based and Phone Attendant console
- Automated Attendant (AA): Global solution for company welcome
- Multiple Level AA: Global solution for company welcome for multi-brand/multi-language companies and advanced AA needs
- Smart Call Routing: with 10,000 entries or Contact Center
- Call Center Of ce: automatic call routing with PC applications to support call handling (Agent Assistant, Supervisor Console, Statistic Manager) with up to 8 groups and 32 active agents

Hot Desking

- Management of TDM, IP and analog phones in a free seating

Powerful external mobility

One phone, one number and one voice mail, on-site or off-site to keep you connected to your business anytime, anywhere

OTCV iPhone   OTCV Android   OTCV Windows

One-number services

- Make any mobile phone an of ce extension
- Improve accessibility through a single business number

OpenTouch Conversation® for iPhone

- Free of charge client to download from App Store, software licence needed on OXO Connect

OpenTouch Conversation for Android

- Free of charge client to download from Google Play Store, software licence needed on OXO Connect

OpenTouch Conversation for Windows Phone

- Free of charge client to download from Windows Store, software licence needed on OXO Connect

	OTCV iPhone	OTCV Android	OTCV Windows
Routing Rules, Mobility Management	x	x	x
In conversation services, Transfer	x	x	x
Conference	x	x	x
Forward options: forward, redirect	x	x	x
Call logs	x	x	x
Visual voice mail	x	x	x
Uni ed Instant Messaging	x	x	x
Uni ed Directory Access, Dial-by-name	x	x	x
Favorites	-	x	x
Telephony Presence	-	-	x
Get Call Feature	x	x	x
SIP Companion in VoIP mode to leverage company Wi-Fi for both voice and data	x	x	-
Easy VPN (use Mobile as VPN client)	x	x	-
NFC / QR code	-	x	-

Affordable, smart network infrastructure

LAN infrastructure

Cost savings with a single infrastructure for integrated voice/data services with or without Power Over Ethernet (PoE)

OmniSwitch® 6350

- Gigabit Ethernet switch
- 10, 24 and 48 ports with/without PoE
- 10 ports, fanless, with/without PoE
- 24 ports, fanless, (no PoE)
- Excellent for WLAN and IP Telephony solutions

OmniSwitch 6450

- Gigabit Ethernet switch
- 24 and 48 ports with/without PoE (upgrade possible from 1GB to 10GB)
- 10 ports, fanless, with PoE
- Excellent for WLAN and IP Telephony solutions

WLAN infrastructure

Cost savings with a single infrastructure for integrated voice/data/WLAN (Wi-Fi) services (when coupled with LAN infrastructure products)

OmniAccess® RAP-3WN(P), RAP 108/109

- Single radio (RAP-3WN) and Dual radio (RAP 108/109)
- For the home of ce and external Extensions
- RAP3WN/RAP3WNP: IEEE 802.11 b/g/n, 2x2 single radio support (WNP version provides PoE on one port)
- OA RAP-108/109: IEEE 802.11a/b/g/n, 2x2:2, dual radio support

Wi-Fi access points

- OmniAccess Stellar AP1101 is a controller-less indoor AP with 802.11ac dual radio 2x2 MIMO supporting 2 spatial streams to up to 1,2 Gb/s data rates, IEEE 802.3af PoE sourcing
- OmniAccess Stellar AP1221/1222 are controller-less indoor AP with 802.11ac dual radio 4x4 MIMO supporting 4 spatial streams to up to 2,2+ Gb/s data rates, IEEE 802.3af/802.3at PoE sourcing
- OmniAccess Stellar AP1251 is a controller-less outdoor AP with 802.11ac dual radio 2x2 MIMO supporting 2 spatial streams to up to 1,2 Gb/s data rates, IEEE 802.3af PoE sourcing, IP67 compliant
- OmniAccess AP/IAP 205(H) indoor AP with 802.11ac, dual radio 2x2 MIMO supporting 2 spatial streams to provide up to 1,2 Gb/s data rates, IEEE 802.3af PoE sourcing

DECT infrastructure

Best of voice services for on-site mobility

4070 - Radio Base Station

- Indoor / Outdoor DECT radio base station
- Support of all DECT ranges

8340 IP-DECT Access Point

- IP connectivity – PoE 802.3af
- Support of DECT and GAP devices

Contact your Alcatel-Lucent Enterprise reseller to   nd out more about OpenTouch® Suite for SMB.
smb-enterprise.alcatel-lucent.com/en

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